

**SAN MIGUEL FOUNDATION
Program Mechanics**

1. Qualified Cardholders may redeem their Bank of Commerce Rewards Plus Points and convert as donation to San Miguel Foundation, subject to the Terms & Conditions of the Rewards Plus Program.
2. To redeem, Cardholder must call the Bank of Commerce Customer Care Hotline or submit a duly accomplished Redemption Form (downloadable at www.bankcom.com.ph) through email.
 - a. Customer Care Hotline: (02) 8-6322265
Domestic Toll-free: (PLDT) 1-800-10-9826000
(Globe Lines) 1-800-8-9826000
 - b. Email at: customerservice@bankcom.com.ph
3. Cardholder may refer to the details below for the donation amount and the corresponding Rewards Plus Points required:

Donation Amount	Points Required
Php100 (One meal for a family)	1,700
Php200 (Meals for a family for one day)	3,200
Php500 (Grocery Pack for a family for three days)	7,500
Php1000 (Grocery Pack for a family for seven days)	14,000

4. If Cardholder would like to request for a Certificate of Donation (COD) or Official Receipt (OR), he/she must specify this during the call or in the email request. Late requests for COD and/or OR shall no longer be accommodated.
5. Once the redemption has been processed, the same cannot be cancelled, transferred or exchanged, and the points cannot be transferred back to the account.
6. If the redemption is successful, Bank of Commerce shall send an SMS to the Cardholder's registered mobile number as an acknowledgement within 10 working days.