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| <div>Bank of Commerce <small>An affiliate of San Miguel Corporation</small></div> <div></div> | | <div>EXHIBIT NO. 1</div> |
| CUSTOMER INFORMATION UPDATE FORM | | |
| Please indicate first and last 4 digits of your BankCom Credit Card | | |
| <div><div></div><div></div><div></div><div></div><div>X</div><div>X</div><div>X</div><div>X</div><div>X</div><div>X</div><div>X</div><div>X</div><div></div><div></div><div></div><div></div></div> | | |
| <div><input type="checkbox"/> Principal Cardholder</div> <div><input type="checkbox"/> Supplementary Cardholder</div> | | |
| <div>With Deposit Account? (Yes / No) _____ Branch of Account _____</div> <div>Please note that changes on your credit card records will also be updated on your deposit account.</div> | | |
| Please write legibly. Indicate "N/A" on the items where update is not required. | | |
| Cardholder's Name (Last, First, Middle) | | Home Phone Number |
| Date of Birth | | Mobile Phone Number |
| Month: _____ Day: _____ Year: _____ | | |
| Place of Birth | Citizenship | Nationality |
| Tax Identification Number | | Office Phone Number |
| Social Security Number / GSIS | | |
| Mother's Maiden Name (Last, First, Middle) | | Name of Employer / Business |
| Employment Type (Private, Self-Employed, Government, Retired, Others - please specify): | Source of Funds (Salary, Business, Pension, Remittance, Donation, Interest, Others-please specify): | Position (Senior Management, Executive, Non-Officer, Teaching/Educational, Director, Supervisor, Professional, Sales, Others-Please specify): |
| Home Address | | Nominated Billing Address: |
| No. _____ Street _____ District/Town _____ City _____ Country _____ | | <input type="checkbox"/> Home Address |
| Office Address | | <input type="checkbox"/> Office Address |
| No. _____ Street _____ District/Town _____ City _____ Country _____ | | |
| Email Address | Enroll to Electronic Statement of Account (ESOA): | |
| | <input type="checkbox"/> YES <input type="checkbox"/> NO | |
| CUSTOMER UNDERTAKING AND DECLARATION | | |
| <p>By signing this form, I warrant that all information given in this Customer Information Update Form are true and correct. I authorize you to verify the information in this form from its sources, whether institutions or individuals, and to receive and exchange information about me.</p> <p>I hereby undertake to immediately inform the Bank of Commerce (BankCom) of any change in any information/declaration contained herein.</p> <p>I further understand that BankCom reserves the right to cancel the issuance of my credit card without prior notice if it is later determined that the information being certified by me is false or incorrect.</p> | | |
| DATA PRIVACY ACKNOWLEDGEMENT AND CONSENT | | |
| <p>Acknowledging and exercising my rights under Republic Act No. 10173, otherwise known as the Data Privacy Act and its Implementing Rules and Regulations, I hereby give my consent to BankCom and/ or its branches, units, agents authorized representatives, representative offices, affiliates, subsidiaries, and accredited third-party partners, counterparties, correspondent banks and service providers to process, use and share among themselves the personal information written on the Customer Information Update Form as well as the information obtained in the course of my transactions with BankCom its branches or units in relation to my credit card, or obtained from third parties for purposes of client identification, client risk profiling/ assessment, product development and improvement, market research, communications relevant to the life cycle or usage of my credit card, compliance with BSP rules and regulations, anti-money laundering laws, rules and regulations, and such other purposes as may be allowed by law.</p> <p>I also acknowledge that my Personal Data (refers to ALL types of personal information - personal, sensitive and privileged as defined under the Data Privacy Act as its Implementing Rules and Regulations) shall be retained for a period of not less than five (5) years from the time my credit card is cancelled or terminated as required or allowed under applicable laws, rules and regulations, unless a longer retention is necessary in view of any investigation is being conducted, or a criminal, civil, or administrative case has been filed in a competent judicial or administrative body where I or my account is involved or impleaded as a party to the case or investigation, in which cases, to the extent necessary, my Personal Data shall be preserved beyond five (5) year period until such time that a final judgement has been reached by the judicial or administrative body.</p> <p>I likewise hereby give my consent to BankCom and/or its branches, units, agents, authorized representatives, representative offices, affiliates, subsidiaries, and accredited third-party partners, counterparties, correspondent banks and service providers to offer especially selected products and services to me through mail, email, fax, SMS, or by telephone to ensure that I will have the opportunity to avail of a wide range products, services and facilities of BankCom, its subsidiaries and affiliates, third party partners, counterparties, correspondent banks and service providers.</p> <p>The foregoing constitutes my written, express, specific and informed consent for any transfer, disclosure or storage including cloud storage of my name, address, contact details, account balances and numbers and other relevant information by and among BankCom and/ or its branches, units, agents, authorized representatives, representative offices, affiliates, subsidiaries, and accredited third-party partners, counterparties, correspondent banks and service providers.</p> | | |
| OTHER PRODUCTS AND SERVICES | | |
| <p>I hereby authorize BankCom to share my personal information with the other units of BankCom for purposes of cross-selling bank products and services (e.g., Auto Loan, Home Loan, Cash Card, Credit Card, Investments, Trust Arrangements, Remittance, Sikap Pinoy Asenso Business / Entrepreneurship Program, BankCom Online Banking, etc.); and, consequently, the said units are allowed to contact me for this purpose (i.e., by e-mail, telephone, text, etc.).</p> <p>I further give my consent to BankCom to share my personal information with the San Miguel Corporation Group of Companies for purposes of receiving any marketing materials (such as product/ service promotions, discounts, etc.) relevant to me whether or not I will avail of any its products/ services.</p> | | |
| <div>By affixing my signature below, I hereby confirm that I have read, understood, and agree to the following provisions declared herein:</div> <div><input type="checkbox"/> Customer Undertaking and Declaration</div> <div><input type="checkbox"/> Data Privacy Acknowledgment and Consent</div> <div><input type="checkbox"/> Other Products and Services</div> | | |
| Cardholder's Signature over Printed Name | | Date |
| <div>Cardholders may send the completed form to BankCom along with the copy of their valid government-issued ID and other documentary requirements via email at cc-docs@bankcom.com.ph.</div> <div>For any concerns, you may contact BankCom Customer Service at (02) 8632 2265, any of our Domestic Toll-free numbers:(PLDT) 1800-10-982-6000 and (Globe Lines) 1800-8-982-6000, or at customerservice@bankcom.com.ph</div> <div>BankCom is regulated by the Bangko Sentral ng Pilipinas. https://www.bsp.gov.ph. Access BSP Online Buddy (BOB) through BSP's official website (Webchat), Send SMS to 021582277 for Globe subscribers, or visit BSP's Facebook page https://facebook.com/BangkoSentralngPilipinas.</div> <div>The corporate logo of San Miguel Corporation is a registered trademark, and is used under license.</div> | | |