

# REWARDS PLUS PROGRAM







#### Rustan's e-GC Php 1,000 Points: 26,761

Code: RUGC1K



Your World, Your Lifestyle,

#### Store Specialist, Inc. e-GC Php 1,000

Points: 26,761 Code: SSGC1K





#### e-Gift Pass Php 1,000 Points: 26.761

Code: SMGC1K



#### Toys"R"Us GC Php 1,000

Points: 26,761 Code: TUGC1K



#### Robinson's GC Php 1,000

Points: 26,761 Code: ROGC1K



#### Metro Gaisano GC Php 1,000

Points: 26,761 Code: MGGC1K



### e-GC Php 1,000

Points: 26.761 Code: SRGC1K

## abenson

#### Abenson e-GC Php 1,000

Points: 26.761 Code: ABGC1K



#### Go Rewards Points Php 1,000

Points: 26,761 Code: ROGO1K





Red Ribbon GC Php 500 Points: 15,448 Code: RRGC5H



The Coffee Bean & Tea Leaf e-GC Php 500

Points: 15,448 Code: CBGC5H



#### Jollibee GC Php 500

Points: 15,448 Code: JOGC5H



Starbucks GC Php 500 Points: 15,448 Code: STGC5H



#### **Greenwich GC Php 500** Points: 15,448

Points: 15,448 Code: GRGC5H



#### Max's Restaurant GC Php 500

Points: 15,448 Code: MXGC5H



#### Pancake House GC Php 500

Points: 15,448 Code: PHGC5H

## BISTRO GROUP

#### The Bistro Group GC Php 1,000

Points: 26,761 Code: BGGC1K





#### Classic Principal Php 1,500

Points: 26,250 Code: AMCPN1



#### Classic Supplementary Php 750

Points: 13,125 Code: AMCSN2



#### Gold Principal Php 3,000

Points: 52,500 Code: AMGPN1



#### Gold Supplementary Php 1,500

Points: 26,250 Code: AMGSN2



#### Platinum Principal Single Currency Php 4,000

Points: 70,000 Code: AMPPS1



#### Platinum Supplementary Single Currency Php 2,000

Points: 35,000 Code: AMPSS2



#### World Principal Single Currency Php 5,000

Points: 87,500 Code: AMWPS1



#### World Supplementary Single Currency Php 2,500

Points: 43,750 Code: AMWSS2



#### Platinum Principal Dual Currency Php 5,000

Points: 87,500 Code: AMPPN1



#### Platinum Supplementary Dual Currency Php 2,500

Points: 43,750 Code: AMPSN2



# World Principal Dual Currency Php 6,000

Points: 105,000 Code: AMWPN1



#### World Supplementary Dual Currency Php 3,000

Points: 52,500 Code: AMWSN2





#### 1,000 PAL Mabuhay Miles

- Classic Card

Points: 16,800 Code: PALCL1

#### 1.000 PAL Mabuhav Miles - Gold Card

Points: 16.800 Code: PALGO1

#### 1,000 PAL Mabuhay Miles - Platinum Card

Points: 8.400 Code: PALPL1

#### 1,000 PAL Mabuhay Miles

- World Card

Points: 8.400 Code: PALWL1



#### 500 AirAsia Points - Classic Card

Points: 4,200 Code: AIRCG1

#### 500 AirAsia Points - Classic Card

Points: 4.200

Code: AIRCG1

#### 500 AirAsia Points - Classic Card

Points: 2,100 Code: AIRPW1

#### 500 AirAsia Points

- Classic Card

Points: 2.100 Code: AIRPW1





#### World Vision Donation Php 100

Points: 2,520 Code: WVDN1H

#### World Vision Donation Php 200

Points: 4,760 Code: WVDN2H

#### World Vision Donation Php 500

Points: 11,200 Code: WVDN5H

#### World Vision Donation Php 1,000

Php 1,000 Points: 21,000 Code: WVDN1K



|  | Point<br>Conversion | Code   |
|--|---------------------|--------|
| Shopping   |                     |        |
| Rustan's e-GC Php 1,000                            | 26,761              | RUGC1K |
| Store Specialist, Inc. GC Php 1,000                | 26,761              | SSGC1K |
| SM Gift Pass Php 1,000                             | 26,761              | SMGC1K |
| Abenson e-GC Php 1,000                             | 26,761              | ABGC1K |
| Toys"R"Us GC Php 1,000                             | 26,761              | TUGC1K |
| Robinson's GC Php 1,000                            | 26,761              | ROGC1K |
| Metro Gaisano GC Php 1,000                         | 26,761              | MGGC1K |
| S&R e-GC Php 1,000                                 | 26,761              | SRGC1K |
| Go Rewards Points Php 1,000                        | 26,761              | ROG01K |
| Dining   |                     |        |
| Red Ribbon GC Php 500                              | 15,448              | RRGC5H |
| The Coffee Bean & Tea Leaf e-GC Php 500            | 15,448              | CBGC5H |
| Jollibee GC Php 500                                | 15,448              | JOGC5H |
| Starbucks GC Php 500                               | 15,448              | STGC5H |
| Greenwich GC Php 500                               | 15,448              | GRGC5H |
| Max's Restaurant GC Php 500                        | 15,448              | MXGC5H |
| Pancake House GC Php 500                           | 15,448              | PHGC5H |
| The Bistro Group GC Php 1,000                      | 26,761              | BGGC1K |
| Annual Membership Fee Waiver                       |                     |        |
| Classic Principal Php 1,500                        | 26,250              | AMCPN1 |
| Classic Supplementary Php 750                      | 13,125              | AMCSN2 |
| Gold Principal Php 3,000                           | 52,500              | AMGPN1 |
| Gold Supplementary Php 1,500                       | 26,250              | AMGSN2 |
| Platinum Principal - Single Currency Php 4,000     | 70,000              | AMPPS1 |
| Platinum Principal - Dual Currency Php 5,000       | 87,500              | AMPPN1 |
| Platinum Supplementary - Single Currency Php 2,000 | 35,000              | AMPSS2 |
| Platinum Supplementary - Dual Currency Php 2,500   | 43,750              | AMPSN2 |
| World Principal - Single Currency Php 5,000        | 87,500              | AMWPS1 |
| World Principal - Dual Currency Php 6,000          | 105,000             | AMWPN1 |
| World Supplementary - Single Currency Php 2,500    | 43,750              | AMWSS2 |
| World Supplementary - Dual Currency Php 3,000      | 52,500              | AMWSN2 |



|                                 | Card Type     | Point<br>Conversion | Code   |
|---------------------------------|---------------|---------------------|--------|
| Air Miles                       |               |                     |        |
| 1000 PAL Mabuhay Miles          | Classic Card  | 16,800              | PALCL1 |
|                                 | Gold Card     | 16,800              | PALGO1 |
|                                 | Platinum Card | 8,400               | PALPLI |
|                                 | World Card    | 8,400               | PALWL1 |
| 500 AirAsia Points              | Classic Card  | 4,200               | AIRCG1 |
|                                 | Gold Card     | 4,200               | AIRCG1 |
|                                 | Platinum Card | 2,100               | AIRPW1 |
|                                 | World Card    | 2,100               | AIRPW1 |
| Donation                        |               |                     |        |
| World Vision Donation Php 1     | 00            | 2,520               | WVDN1H |
| World Vision Donation Php 200   |               | 4,760               | WVDN2H |
| World Vision Donation Php 5     | 00            | 11,200              | WVDN5H |
| World Vision Donation Php 1,000 |               | 21,000              | WVDN1K |



#### **Eligibility:**

- Principal Cardholders in good credit standing as determined by the bank, whose accounts are active and current, not over credit limit, not cancelled, not under investigation due to fraudulent activities, or not reported as lost or stolen are eligible to join the Bank of Commerce Rewards Plus Program (the "Program").
- 2. Principal Cardholders and Supplementary Cardholders are eligible to earn rewards points ("Points"). Cardholders will earn Rewards Points for qualified transactions made in the Philippines and overseas. For every Php 50 retail spend, the Cardholder shall earn 1 Rewards Point.

#### 5x Rewards Points

For every Php 50 valid spend at **Department Stores** (in the Philippines or abroad), (categorized by the merchant's credit card acquirer under merchant category code 5311 only), Classic, Gold and Platinum Cardholders shall earn 5 Rewards Points.

For every Php 50 valid spend at **Dining Merchants** such as **Fast Food, Restaurants and Eating Places** (in the Philippines or abroad),
(categorized by the merchant's credit card acquirer under merchant
category code 5812 and 5814 only), Classic, Gold and Platinum Cardholders
shall earn 5 Rewards Points

For every Php 50 valid spend at **Travel Related Merchants** (in the Philippines or abroad), such as **Hotels, Resorts, Airlines and Travel Agencies/Tour Operator/Cruise** (categorized by the merchant's credit card acquirer under merchant category code 3000 to 3350, 3501 to 3999, 4511, 4722, 4411 and 7011 only), World Cardholders shall earn 5 Rewards Points.

#### 2x Rewards Points

For every Php 50 valid spend for fuels at **Petron gasoline stations**, (categorized by the merchant's credit card acquirer under merchant category code 5541 only) Platinum and World Cardholders shall earn 2 Rewards Points

For every Php 50 valid spend at **Autosweep Loading Stations**, Classic, Gold, Platinum and World Cardholders shall earn 2 Rewards Points.

3. Only Principal Cardholders are qualified to redeem the Points for corresponding Rewards ("Rewards").



#### **Redemption Procedures & Delivery:**

- Principal Cardholders in good credit standing, who have earned the required number of Points are entitled to redeem corresponding Rewards through identified redemption channels.
- 2. The Credit Card must be valid, active, current, not delinquent and not overlimit at the time of redemption.
- 3. Redemption may be made by calling the bank's Customer Care hotline or submission of duly accomplished Redemption Form (downloadable at www.bankcom.com.ph) through electronic mail.
  - a. Customer Care Hotline: (02) 632 2265
  - b. Email add: customerservice@bankcom.com.ph or cc-docs@bankcom.com.ph
- 4. Redemption request is subject to cardholder and account validation prior to processing.
- 5. Rewards that may be redeemed by the Principal Cardholder include, but are not limited to, annual membership fee and merchant gift certificates.

#### a. Annual Membership Fee

Rewards may be redeemed to pay for the Annual Membership Fee billing of either Principal or Supplementary Cardholder. Redemption of points for Annual Membership Fee will be posted to the Cardholder's next Statement of Account.

#### b. Merchant Gift Certificates

These may be redeemed as specified in the Rewards Plus Catalogue. Delivery of redeemed Gift Certificates shall be within 10 business days if within Metro Manila (except CAMANAVA area) and 15 business days for Provincial (including CAMANAVA). An additional 5 business days is required for Hotel Gift Certificate redemptions. The use of gift certificate is subject to the Terms and Conditions set by the merchant who issued the said gift certificates. The gift certificates are not convertible to cash.



#### c. Merchant e-Gift Certificate

The e-Gift Certificates for the following merchants will be sent to the cardholder's registered mobile number:

- Rustan's Department Store
- Store Specialists, Inc
- SM Department Store

- S&R Membership Shopping
- Abenson
- The Coffee Bean & Tea Leaf

E-Gift Certificates may be redeemed as specified in the Rewards Plus Catalogue.

#### d. Air Miles

Principal Cardholder must be a member of the partner's Miles Frequent Flyer Program prior to redemption. Redeemed Miles will be credited to the Cardholder's Frequent Flyer Program account within ten (10) business days from redemption. Cardholder is subject to and must comply with the Terms and Conditions set by the partner's Miles Frequent Flyer program.

#### e. Donations

Qualified Cardholders may redeem their Bank of Commerce Rewards Plus Points and convert as donation to World Vision Philippines or San Miguel Foundation, subject to the Terms & Conditions of the Rewards Plus Program. If Cardholder would like to request for a Certificate of Donation (COD) or Official Receipt (OR), he/she must specify this during the call or in the email request. Late requests for COD and/or OR shall no longer be accommodated.

Note: An OR may only be requested for donations amounting to Php5,000 and up

#### f. Go Rewards

Principal Cardholder must be a member of the Go Rewards Program prior to redemption. Go Rewards Points will be credited to the Cardholder's Go Rewards account within ten (10) business days from redemption. Cardholder is subject to and must comply with the Terms and Conditions set by the Go Rewards Program.



#### Other Terms and Conditions:

- 1. Once the request for redemption has been processed, the same cannot be cancelled, transferred, exchanged, replaced, and the rewards points cannot be transferred back to the account.
- 2. Rewards items are subject to availability. In case the item being redeemed is already out of stock, cardholder shall be requested to redeem an alternate item of the same value and category.
- 3. Selected redeemed items (e.g. gift certificates) will be delivered via courier to the current billing address or alternate address declared by the Principal Cardholder. Request for pick up of redeemed item will be subject to Bank's approval. By default, the redeemed item will be delivered to the Cardholder's current billing address on record unless requested otherwise.
- 4. The Principal Cardholder may authorize a representative who may receive the redeemed item (including gift certificates) delivered to the Principal Cardholder's declared address. The principal cardholder must prepare a signed authorization letter in favor of the authorized representative together with a photocopy of a valid government ID as well as the recipient's valid government ID to be presented and submitted to the courier service provider. The Authorization Letter should be surrendered to the courier.
- 5. If the redeemed item remains undelivered after two (2) attempts for any reason not caused by the Bank, its agent or representative, the next delivery instruction shall be confirmed with the Principal Cardholder. Should the Cardholder request for a re-delivery, a corresponding delivery fee may be charged to the Principal Cardholder.
- 6. Any disputes or complaints must be reported within 48 hours from receipt of redeemed item.
- 7. Claims or disputes regarding the non-receipt of redeemed Rewards Items will be accepted only within six (6) months from the date of redemption.
- 8. The Bank shall not be obliged to replace any redeemed Reward that is lost, stolen, damaged or expired after delivery.
- 9. The Cardholder will be responsible for whatever taxes, charges and fees related to the use of redeemed rewards.
- 10. By participating in Bank of Commerce Rewards Plus Program, the Cardholder is deemed to have accepted the terms and conditions of this Program. Please refer to the complete Bank of Commerce Rewards Plus Terms and Conditions at www.bankcom.com.ph.

# MERCHANT e-GIFT CERTIFICATES redemption

| Store                      | Redemption   | Participating Branches  |
|----------------------------|--|---|
| Rustan's Department Store  | Present<br>eVoucher at Rustan's<br>Customer Service.                   | All branches  |
| Stores Specialists, Inc.   | Exchange eVoucher<br>for SSI Purple Card.                              | Payless · Polo Ralph · Pottery Barn · Prada · Pull&Bear · Radley · Red Tag · Reiss · Saint Laurent · Salad Stop · Salvatore Ferragamo · Samsonite · Soles · Springfield · Steve Madden · Stradivarius · Stride Rite · Superdry · Superga · Swarovski · The Exchange · Todds · Tommy Hilfiger · Tommy Kids · Tory Burch · Tutto Moda · TWG · Vince Camuto · West Elm · Women Secret · Zara · Zegna · Outlet  |
| The SM Store               | Go to SM Bills<br>Payment to exchange<br>eVoucher for<br>SM Gift Pass. | All branches of SM Store · SM Supermarket · SM Hypermarket · SM Appliance · Savemore · Walter Mart Supermarket · Mindpro Supermarket · Ace Hardware · Ace Builders · Alfamart · Baby Company · Crocs · Kultura · Our Home · Pet Express · Toy Kingdom · Simply Shoes · Sports Central · Surplus · Levis · Stefanel · The Body Shop · Crate&Barrel · Joseph · Sfera · UniQlo · Watsons · Mini So · Bata · SM Cinema · IMAX · SM Bowling · SM Skating · SM Storyland · SkyRanch · Snack Time · Radisson Blu |
| S&R                        | Present<br>eVoucher at S&R<br>Customer Service.                        | All branches  |
| Abenson                    | Use eVoucher<br>as payment for<br>purchase.                            | Abenson Alabang · Abenson Glorietta 1<br>· Abenson Trinoma · Abenson Cainta 2<br>· Abenson Cebu · Abenson Dasmariñas<br>· Abenson Ermita · Abenson Filinvest<br>· Abenson G Mall · Abenson Marquee Mall<br>· Abenson Nuciti Batangas · Abenson<br>Plaridel · Abenson Shangri-la · Abenson<br>SM North Edsa · Abenson Sta. Rosa<br>· Waltermart North Edsa<br>· Avant Glorietta 3 · Missouri branch  |
| The Coffee Bean & Tea Leaf |  | All branches  |



#### **Bank of Commerce Customer Care**

Metro Manila: (02) 8632-BANK (2265) Domestic Toll-free numbers: (PLDT) 1800-10-982-6000 and (Globe Lines) 1800-8-982-6000 Email: customerservice@bankcom.com.ph

Bank of Commerce website: https://www.bankcom.com.ph, Official Facebook Page: https://www.facebook.com/bankcomph, and Official LinkedIn Page: https://www.linkedin.com/company/ bank-of-commerce-philippines-/

Bank of Commerce is regulated by the Bangko Sentral ng Pilipinas. https://www.bsp.gov.ph

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