

Bank of Commerce World Mastercard Airport Lounge Access Program

Mastercard Travel Pass provided by DragonPass

1. **All Principal and Supplementary World Credit Cardholders** (“World Cardholder”) in good credit standing, whose accounts are active and current, with available credit limit, not cancelled, not under investigation due to fraudulent activities, or not reported as lost or stolen are eligible to avail of the Mastercard Travel Pass (“MTP”) Lounge Access benefit.
2. Cardholders will be entitled to two (2) complimentary lounge access at participating airport lounges per calendar year via the Mastercard Travel Pass Program powered by Dragon Pass Inc. (“Program”). Cardholders are also entitled to free membership to the Program.
3. After the 2nd lounge access, succeeding lounge access Lounge Access Fee and other applicable charges shall be billed to the cardholder’s account. Lounge Access Fee are as follows:
 - a. USD 29.00 per person/access - World cardholder/member (Principal or Supple) -
 - b. USD 32.00 per person/access - Guest
4. To avail of the MTP benefits, the World Cardholder **MUST** register his/her eligible BankCom World Mastercard Credit Card via:
 - a. Mastercard Travel Pass mobile app (available for download in iOS app store and Google Play store).
 - b. Mastercard Travel Pass URL using a web browser.
5. To register, the Cardholder must follow the following steps:
 - a. Download the app or go to the website:
 (“<https://mastercardtravelpass.dragonpass.com>”)
 - b. Register their BankCom World Mastercard credit card. By registering, Cardholders provide consent to share the following data to Mastercard:
 - 16-digit card number
 - Name on Mastercard
 - Expiry Date (mm/yy)
 - CVC
 - Country of Issuance
 - Name
 - Email address
 - Password
6. Cardholders will receive a confirmation of successful registration of membership in the app or website.
7. By registering in the Program, the Cardholder agrees that all information disclosed in the app/website will be shared to, collected, stored and/or processed by Mastercard and/or Dragon Pass, Inc., in accordance with the Confidentiality, Data Privacy, Security Policy, Terms of Use, and Terms and Conditions of Bank of Commerce, Mastercard Travel Pass, and Dragon Pass, Inc.
8. Principal & Supplementary World cardholders who would access the Service must present their valid, DragonPass Membership Card and/or Service booking confirmation available on the App, email or printout of the e-Certificate available on the Website (depending on Service).
9. No Member/World Cardholder will be granted access to any Service without their valid, DragonPass Membership Card and/or Service booking confirmation available on the App, email or printout of the e-Certificate available on the Website (depending on Service).

10. A valid boarding pass and/or an acceptable form of identification may also be required for lounge access.
11. No guest will be granted access to airport lounges if not accompanied by a BankCom World Cardholder member (either Principal or Supplementary).
12. The Offer is non-transferrable, cannot be exchanged for cash or other products and cannot be used in conjunction with any other discounts, promotions or fixed price items, unless otherwise provided.
13. Cardholders should immediately report lost, and/or stolen cards to BankCom Customer Care Hotline.
 - a. For Cardholders whose cards were tagged lost / stolen / cancelled, and have requested card replacement, they must update their credit card details in the app or website.
 - b. In the event that the Cardholder does not report issues on lost, stolen, and cancelled cards to Bank of Commerce or DragonPass, BankCom, Mastercard, and DragonPass Inc. will not be liable for fraudulent or unauthorized lounge access under the said cards.
14. World Cardholders are required to agree and comply with the Terms of Use available online at <https://mastercardtravelpass.dragonpass.com/> or on the App, as well as any additional terms and conditions applicable to the Services or Offer being used by the Member. The Terms of Use are subject to change from time to time without notice to Issuer, Eligible Cardholders, or Members.
15. Access and use of individual lounge is subject to its own policies and conditions. Cardholders and their guests acknowledge and agree to abide by the rules and regulations of the participating airport lounge.
16. Mastercard Travel Pass and DragonPass Terms and Conditions apply.
17. By participating in this program and/or using the Bank of Commerce World Mastercard, the Cardholder will be deemed to have read, understood and agreed to the Terms and Conditions governing the issuance and use of the Credit Card as well as any amendments or renewal thereof, Mastercard Travel Pass Terms and Conditions and DragonPass Inc. Terms and Conditions.

Two (2) Complimentary Lounge Access Benefit per year

1. Exclusive for Principal World Credit Cardholders only.
2. World Principal Credit Cardholders are entitled to avail two (2) complimentary lounge access per year.
3. Complimentary lounge access can be shared with accompanying supplementary cardholder or guest travel companion.
4. After the 2nd lounge access, succeeding lounge access shall be charged to the cardholder at:
 - a. **USD 29.00** – per visit/per World cardholder (Principal or Supple)
 - b. **USD 32.00** – per visit/guest
5. The complimentary lounge access allocation must be used by the end of the calendar year or until December 31 and will be refreshed yearly every 1st of January.
6. Unused complimentary access will be forfeited and will not roll-over.
7. Mastercard Travel Pass and DragonPass Terms and Conditions apply.