



Bank of Commerce

An affiliate of San Miguel Corporation



REWARDS PLUS PROGRAM



shopping



Rustan's
e-GC Php 1,000
Points: 26,761
Code: RUGCIK



Store Specialist, Inc.
e-GC Php 1,000
Points: 26,761
Code: SSGCIK



SM
e-Gift Pass Php 1,000
Points: 26,761
Code: SMGCIK



Toys "R" Us
GC Php 1,000
Points: 26,761
Code: TUGCIK



Robinson's
GC Php 1,000
Points: 26,761
Code: ROGCIK



Metro Gaisano
GC Php 1,000
Points: 26,761
Code: MGGCIK



S&R
e-GC Php 1,000
Points: 26,761
Code: SRGCIK



Abenson
e-GC Php 1,000
Points: 26,761
Code: ABGCIK



Go Rewards Points
Php 1,000
Points: 26,761
Code: ROGOIK

Dining



Red Ribbon
GC Php 500
Points: 15,448
Code: RRGCSH



The Coffee Bean & Tea Leaf
e-GC Php 500
Points: 15,448
Code: CBGCSH



Jollibee
GC Php 500
Points: 15,448
Code: JOGCSH



Starbucks
GC Php 500
Points: 15,448
Code: STGCSH



Greenwich
GC Php 500
Points: 15,448
Code: GRGCSH



Max's Restaurant
GC Php 500
Points: 15,448
Code: MXGCSH



Pancake House
GC Php 500
Points: 15,448
Code: PHGCSH

THE
BISTRO GROUP

The Bistro Group
GC Php 1,000
Points: 26,761
Code: BGCC1K

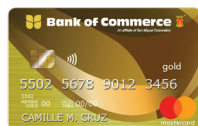
*annual
membership
fee waiver*



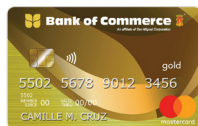
Classic Principal
Php 1,500
Points: 26,250
Code: AMCPN1



Classic Supplementary
Php 750
Points: 13,125
Code: AMCSN2



Gold Principal
Php 3,000
Points: 52,500
Code: AMGPN1



Gold Supplementary
Php 1,500
Points: 26,250
Code: AMGSN2



Platinum Principal
Single Currency
Php 4,000
Points: 70,000
Code: AMPPS1



Platinum Supplementary
Single Currency
Php 2,000
Points: 35,000
Code: AMPSS2



World Principal
Single Currency
Php 5,000
Points: 87,500
Code: AMWPS1



World Supplementary
Single Currency
Php 2,500
Points: 43,750
Code: AMWSS2



Platinum Principal
Dual Currency
Php 5,000
Points: 87,500
Code: AMPPN1



Platinum Supplementary
Dual Currency
Php 2,500
Points: 43,750
Code: AMPSN2



World Principal
Dual Currency
Php 6,000
Points: 105,000
Code: AMWPN1



World Supplementary
Dual Currency
Php 3,000
Points: 52,500
Code: AMWSN2

air miles



KRISFLYER
SINGAPORE AIRLINES GROUP

**1,000 KrisFlyer Miles
- Classic Card**
Points: 16,800
Code: SGG1K

**1,000 KrisFlyer Miles
- Gold Card**
Points: 16,800
Code: SGG1K

**1,000 KrisFlyer Miles
- Platinum Card**
Points: 8,400
Code: SGPW1K

**1,000 KrisFlyer Miles
- World Card**
Points: 8,400
Code: SGPW1K

Philippine Airlines
mabuhay
MILES

**1,000 PAL Mabuhay Miles
- Classic Card**
Points: 16,800
Code: PALCL1

**1,000 PAL Mabuhay Miles
- Gold Card**
Points: 16,800
Code: PALGO1

**1,000 PAL Mabuhay Miles
- Platinum Card**
Points: 8,400
Code: PALPL1

**1,000 PAL Mabuhay Miles
- World Card**
Points: 8,400
Code: PALWL1

a rewards

**500 AirAsia Points
- Classic Card**
Points: 4,200
Code: AIRCG1

**500 AirAsia Points
- Gold Card**
Points: 4,200
Code: AIRCG1

**500 AirAsia Points
- Platinum Card**
Points: 2,100
Code: AIRPW1

**500 AirAsia Points
- World Card**
Points: 2,100
Code: AIRPW1

KrisFlyer miles may be redeemed for flights with Star Alliance partner airlines.

donation



**World Vision Donation
Php 100**

Points: 2,520
Code: WVDN1H

**World Vision Donation
Php 200**

Points: 4,760
Code: WVDN2H

**World Vision Donation
Php 500**

Points: 11,200
Code: WVDN5H

**World Vision Donation
Php 1,000**

Points: 21,000
Code: WVDN1K

REWARDS

summary

	Point Conversion	Code
Shopping		
Rustan's e-GC Php 1,000	26,761	RUGC1K
Store Specialist, Inc. GC Php 1,000	26,761	SSGC1K
SM Gift Pass Php 1,000	26,761	SMGC1K
Abenson e-GC Php 1,000	26,761	ABGC1K
Toys"R"Us GC Php 1,000	26,761	TUGC1K
Robinson's GC Php 1,000	26,761	ROGC1K
Metro Gaisano GC Php 1,000	26,761	MGGC1K
S&R e-GC Php 1,000	26,761	SRGC1K
Go Rewards Points Php 1,000	26,761	ROGO1K
Dining		
Red Ribbon GC Php 500	15,448	RRGC5H
The Coffee Bean & Tea Leaf e-GC Php 500	15,448	CBGC5H
Jollibee GC Php 500	15,448	JOGC5H
Starbucks GC Php 500	15,448	STGC5H
Greenwich GC Php 500	15,448	GRGC5H
Max's Restaurant GC Php 500	15,448	MXGC5H
Pancake House GC Php 500	15,448	PHGC5H
The Bistro Group GC Php 1,000	26,761	BGGC1K
Annual Membership Fee Waiver		
Classic Principal Php 1,500	26,250	AMCPN1
Classic Supplementary Php 750	13,125	AMCSN2
Gold Principal Php 3,000	52,500	AMGPN1
Gold Supplementary Php 1,500	26,250	AMGSN2
Platinum Principal - Single Currency Php 4,000	70,000	AMPPS1
Platinum Principal - Dual Currency Php 5,000	87,500	AMPPN1
Platinum Supplementary - Single Currency Php 2,000	35,000	AMPSS2
Platinum Supplementary - Dual Currency Php 2,500	43,750	AMPSN2
World Principal - Single Currency Php 5,000	87,500	AMWPS1
World Principal - Dual Currency Php 6,000	105,000	AMWPN1
World Supplementary - Single Currency Php 2,500	43,750	AMWSS2
World Supplementary - Dual Currency Php 3,000	52,500	AMWSN2

REWARDS

summary

	Card Type	Point Conversion	Code
Air Miles			
1,000 KrisFlyer Miles	Classic Card	16,800	SGCG1K
	Gold Card	16,800	SGCG1K
	Platinum Card	8,400	SGPW1K
	World Card	8,400	SGPW1K
1,000 PAL Mabuhay Miles	Classic Card	16,800	PALCL1
	Gold Card	16,800	PALGO1
	Platinum Card	8,400	PALPL1
	World Card	8,400	PALWL1
500 AirAsia Points	Classic Card	4,200	AIRCG1
	Gold Card	4,200	AIRCG1
	Platinum Card	2,100	AIRPW1
	World Card	2,100	AIRPW1
Donation			
World Vision Donation Php 100		2,520	WVDN1H
World Vision Donation Php 200		4,760	WVDN2H
World Vision Donation Php 500		11,200	WVDN5H
World Vision Donation Php 1,000		21,000	WVDN1K

PROGRAM *mechanics*

Eligibility:

1. Principal Cardholders in good credit standing as determined by the bank, whose accounts are active and current, not over credit limit, not cancelled, not under investigation due to fraudulent activities, or not reported as lost or stolen are eligible to join the Bank of Commerce Rewards Plus Program (the "Program").
2. Principal Cardholders and Supplementary Cardholders are eligible to earn rewards points ("Points"). Cardholders will earn Rewards Points for qualified transactions made in the Philippines and overseas. For every Php 50 retail spend, the Cardholder shall earn 1 Rewards Point.

- **5x Rewards Points**

For every Php 50 valid spend at **Department Stores** (in the Philippines or abroad), (categorized by the merchant's credit card acquirer under merchant category code 5311 only), Classic, Gold and Platinum Cardholders shall earn 5 Rewards Points.

For every Php 50 valid spend at **Dining Merchants** such as **Fast Food, Restaurants and Eating Places** (in the Philippines or abroad), (categorized by the merchant's credit card acquirer under merchant category code 5812 and 5814 only), Classic, Gold and Platinum Cardholders shall earn 5 Rewards Points.

For every Php 50 valid spend at **Travel Related Merchants** (in the Philippines or abroad), such as **Hotels, Resorts, Airlines and Travel Agencies/Tour Operator/Cruise** (categorized by the merchant's credit card acquirer under merchant category code 3000 to 3350, 3501 to 3999, 4511, 4722, 4411 and 7011 only), World Cardholders shall earn 5 Rewards Points.

- **2x Rewards Points**

For every Php 50 valid spend for fuels at **Petron gasoline stations**, (categorized by the merchant's credit card acquirer under merchant category code 5541 only) Platinum and World Cardholders shall earn 2 Rewards Points.

For every Php 50 valid spend at **Autosweep Loading Stations**, Classic, Gold, Platinum and World Cardholders shall earn 2 Rewards Points.

3. Only Principal Cardholders are qualified to redeem the Points for corresponding Rewards ("Rewards").

PROGRAM *mechanics*

Redemption Procedures & Delivery:

1. Principal Cardholders in good credit standing, who have earned the required number of Points are entitled to redeem corresponding Rewards through identified redemption channels.
2. The Credit Card must be valid, active, current, not delinquent and not over-limit at the time of redemption.
3. Redemption may be made by calling the bank's Customer Care hotline or submission of duly accomplished Redemption Form (downloadable at www.bankcom.com.ph) through electronic mail.
 - a. Customer Care Hotline: (02) 8632 2265
 - b. Email add: customerservice@bankcom.com.ph or cc-docs@bankcom.com.ph
4. Redemption request is subject to cardholder and account validation prior to processing.
5. Rewards that may be redeemed by the Principal Cardholder include, but are not limited to, annual membership fee and merchant gift certificates.

a. Annual Membership Fee

Rewards may be redeemed to pay for the Annual Membership Fee billing of either Principal or Supplementary Cardholder. Redemption of points for Annual Membership Fee will be posted to the Cardholder's next Statement of Account.

b. Merchant Gift Certificates

These may be redeemed as specified in the Rewards Plus Catalogue. Delivery of redeemed Gift Certificates shall be within 10 business days if within Metro Manila (except CAMANAVA area) and 15 business days for Provincial (including CAMANAVA). An additional 5 business days is required for Hotel Gift Certificate redemptions. The use of gift certificate is subject to the Terms and Conditions set by the merchant who issued the said gift certificates. The gift certificates are not convertible to cash.

PROGRAM mechanics

c. Merchant e-Gift Certificate

The e-Gift Certificates for the following merchants will be sent to the cardholder's registered mobile number:

- Rustan's Department Store
- Store Specialists, Inc
- SM Department Store
- S&R Membership Shopping
- Abenson
- The Coffee Bean & Tea Leaf

E-Gift Certificates may be redeemed as specified in the Rewards Plus Catalogue.

d. Air Miles

Principal Cardholder must be a member of the partner's Miles Frequent Flyer Program prior to redemption. Redeemed Miles will be credited to the Cardholder's Frequent Flyer Program account within ten (10) business days from redemption. Cardholder is subject to and must comply with the Terms and Conditions set by the partner's Miles Frequent Flyer program.

e. Donations

Qualified Cardholders may redeem their Bank of Commerce Rewards Plus Points and convert as donation to World Vision Philippines, subject to the Terms & Conditions of the Rewards Plus Program. If Cardholder would like to request for a Certificate of Donation (COD) or Official Receipt (OR), he/she must specify this during the call or in the email request. Late requests for COD and/or OR shall no longer be accommodated.

Note: An OR may only be requested for donations amounting to Php 5,000 and up

f. Go Rewards

Principal Cardholder must be a member of the Go Rewards Program prior to redemption. Go Rewards Points will be credited to the Cardholder's Go Rewards account within ten (10) business days from redemption. Cardholder is subject to and must comply with the Terms and Conditions set by the Go Rewards Program.

PROGRAM *mechanics*

Other Terms and Conditions:

1. Once the request for redemption has been processed, the same cannot be cancelled, transferred, exchanged, replaced, and the rewards points cannot be transferred back to the account.
2. Rewards items are subject to availability. In case the item being redeemed is already out of stock, cardholder shall be requested to redeem an alternate item of the same value and category.
3. Selected redeemed items (e.g. gift certificates) will be delivered via courier to the current billing address or alternate address declared by the Principal Cardholder. Request for pick up of redeemed item will be subject to Bank's approval. By default, the redeemed item will be delivered to the Cardholder's current billing address on record unless requested otherwise.
4. The Principal Cardholder may authorize a representative who may receive the redeemed item (including gift certificates) delivered to the Principal Cardholder's declared address. The principal cardholder must prepare a signed authorization letter in favor of the authorized representative together with a photocopy of a valid government ID as well as the recipient's valid government ID to be presented and submitted to the courier service provider. The Authorization Letter should be surrendered to the courier.
5. If the redeemed item remains undelivered after two (2) attempts for any reason not caused by the Bank, its agent or representative, the next delivery instruction shall be confirmed with the Principal Cardholder. Should the Cardholder request for a re-delivery, a corresponding delivery fee may be charged to the Principal Cardholder.
6. Any disputes or complaints must be reported within 48 hours from receipt of redeemed item.
7. Claims or disputes regarding the non-receipt of redeemed Rewards Items will be accepted only within six (6) months from the date of redemption.
8. The Bank shall not be obliged to replace any redeemed Reward that is lost, stolen, damaged or expired after delivery.
9. The Cardholder will be responsible for whatever taxes, charges and fees related to the use of redeemed rewards.
10. By participating in Bank of Commerce Rewards Plus Program, the Cardholder is deemed to have accepted the terms and conditions of this Program. Please refer to the complete Bank of Commerce Rewards Plus Terms and Conditions at www.bankcom.com.ph.

MERCHANT e-GIFT CERTIFICATES



Store	Redemption	Participating Branches
Rustan's Department Store	Present eVoucher at Rustan's Customer Service.	All branches
Stores Specialists, Inc.	Exchange eVoucher for SSI Purple Card.	Payless • Polo Ralph • Pottery Barn • Prada • Pull&Bear • Radley • Red Tag • Reiss • Saint Laurent • Salad Stop • Salvatore Ferragamo • Samsonite • Soles • Springfield • Steve Madden • Stradivarius • Stride Rite • Superdry • Superga • Swarovski • The Exchange • Todds • Tommy Hilfiger • Tommy Kids • Tory Burch • Tutto Moda • TWG • Vince Camuto • West Elm • Women Secret • Zara • Zegna • Outlet
The SM Store	Go to SM Bills Payment to exchange eVoucher for SM Gift Pass.	All branches of SM Store • SM Supermarket • SM Hypermarket • SM Appliance • Savemore • Walter Mart Supermarket • Mindpro Supermarket • Ace Hardware • Ace Builders • Alfamart • Baby Company • Crocs • Kultura • Our Home • Pet Express • Toy Kingdom • Simply Shoes • Sports Central • Surplus • Levis • Stefanel • The Body Shop • Crate&Barrel • Joseph • Sfera • UniQlo • Watsons • Mini So • Bata • SM Cinema • IMAX • SM Bowling • SM Skating • SM Storyland • SkyRanch • Snack Time • Radisson Blu
S&R	Present eVoucher at S&R Customer Service.	All branches
Abenson	Use e-Voucher as payment for purchase.	Abenson Alabang • Abenson Glorietta 1 • Abenson Trinoma • Abenson Cainta 2 • Abenson Cebu • Abenson Dasmariñas • Abenson Ermita • Abenson Filinvest • Abenson G Mall • Abenson Marquee Mall • Abenson Nuciti Batangas • Abenson Plaridel • Abenson Shangri-la • Abenson SM North Edsa • Abenson Sta. Rosa • Waltermart North Edsa • Avant Glorietta 3 • Missouri branch
The Coffee Bean & Tea Leaf		All branches



Bank of Commerce

An affiliate of San Miguel Corporation



Bank of Commerce Customer Care

Metro Manila: (02) 8632-BANK (2265)

Domestic Toll-free numbers: (PLDT) 1800-10-982-6000
and (Globe Lines) 1800-8-982-6000

Email: customerservice@bankcom.com.ph

Bank of Commerce website: <https://www.bankcom.com.ph>,
Official Facebook Page: <https://www.facebook.com/bankcomph>,
and Official LinkedIn Page: [https://www.linkedin.com/company/
bank-of-commerce-philippines-/](https://www.linkedin.com/company/bank-of-commerce-philippines/)

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<https://www.bsp.gov.ph>

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